

# CUP CONNECT

"BIG ENOUGH TO SERVE YOU – SMALL ENOUGH TO KNOW YOU"

2<sup>nd</sup> Quarter  
April 2017



CUP Federal Credit Union - 302 East 1860 South, Provo, UT 84605 [www.cupcu.com](http://www.cupcu.com)

## Is A Mortgage Loan in *Your* Future?

With mortgage loan rates at their all-time low, and rumors of rate increases on the horizon, there's probably no better time to refinance or purchase a home than now.

CUP Federal Credit Union has partnered with Education First Mortgage to provide our members with long term mortgage loan options. Home improvements, bill consolidation, education – get the cash equity in your home to work for you and get the best rates available.

Contact us at (801)374-1170 to get more information and apply today!



## Staff Changes at CUP FCU

We would like to extend a welcome to our newest staff member, Susan Whaley. Susan joined us in January, 2017 as an assistant and member service representative. Susan replaces Lin Thompson who left us in January for a better opportunity. Here's a little bit of information to help us get to know her better.

Susan was born in San Jose, California, and is the eighth of nine children. She went on an LDS

mission to Santiago, Chile where she served as a welfare missionary, a proselyting missionary, and worked in a laboratory for 5 months as well. It was an experience she thoroughly enjoyed.

Susan worked for the Hewlett Packard Credit Union in Palo Alto, California, as a loan officer for several years, and then transferred to the Hewlett Packard Corporate Payroll department where she was a payroll specialist and internal department auditor for several years. After moving to Southern California, she worked at the Point Loma Credit Union part time until she found full time work at Pulte Homes, where she was the HR contact and processed payroll for the entire division.

Susan moved to Utah in February 2007 and now calls Utah home. She loves living in Utah where her family now resides. She loves to cook and make up new recipes. She is a gifted singer and used to perform at a wide variety of events. Stage fright ended her performances, but she still enjoys singing when she is not center stage. She recently passed the Utah state licensing exam and received her license to sell life, home and auto insurance, which she does in the evenings.

Susan is excited to be working at the CUP Credit Union and really enjoys getting to know the members. It is a wonderful credit union with wonderful members!

Welcome aboard Susan!!

## 2017 Annual Meeting Highlights

Our 57<sup>th</sup> Annual Meeting was held at the East Bay Cafe February 10 and was attended by 53 members.

Members who were there enjoyed a wonderful buffet meal, a short business meeting and prize drawing. Elections were held for 2017 Board of Directors and the winners were: Dave Nuckles, Dwight Slauch and Chad Savage. Congratulations to the new board of directors members! And thanks to all of our members who came out and supported the credit union at the annual meeting!

## *Just for Laughs...*

"Bills travel through the mail at twice the speed of checks"  
*Steven Wright*

"The best way to teach your kids about taxes is to eat 30% of their ice cream"  
*Bill Murray*



## Get your "LOAN" on with *Ready Cash!*

One of our most successful loan programs, READY CASH, is catching on! This new unsecured credit line is so convenient to use, has low monthly payments and an incredible 9% APR interest rate.

Let us get you into this product. Use it whenever you need cash for any reason, no waiting, no applying - just access it by phone, home banking, or write a Ready Cash Check. Quick approval, generous credit limits, low payments. You can't lose!!

*"I LOVE how convenient Ready Cash is - I can write my own loan and transfer it to checking 24x7!"*

### Holiday Closures

Monday May 29 - MEMORIAL DAY  
Tuesday July 4 - INDEPENDENCE DAY

## SAY **NO** TO PAPER!

How can you best protect yourself from identity theft and fraud, eliminate a mound of filing and paper storage headaches and convert to secure electronic filing and immediate delivery of your statements? E STATEMENTS!!

Sign up on Home Banking or call and we will do it for you!



### HOT RATES

New/Used Auto - 3.5% APR  
New/Used RV - 4.5% APR  
Home Equity - 4.25% APR  
12 Month CD 0.752% APY  
60 Month CD - 2.531% APY

